



## **Fire Cause Analysis brings Carol S. McDonald, CPCU, on board for Business Development.**

Carol, an accomplished claims executive, previously the Assistant Vice President of Claims for 21<sup>st</sup> Century Insurance, has recently joined Fire Cause Analysis (FCA) to assist, direct and manage company growth at FCA. Her primary responsibility will encompass corporate and business development within FCA's key areas targeted for growth. Carol will focus on industry relations, including partnerships and strategic alliances.

Carol brings over thirty years of insurance industry knowledge and experience to FCA. The last fifteen years have been specifically devoted to leading and improving claims operations and driving service provider relationships that resulted in claims process excellence. Additional responsibilities at 21<sup>st</sup> Century Insurance included working with: Underwriting, Finance, Legal, Statistical/Actuarial, and Marketing departments.

"Carol is a valuable addition to our team. She brings to Fire Cause Analysis a diverse skill set of knowledge and a wealth of experience in claims. Her significant accomplishments in senior management positions with 21<sup>st</sup> Century Insurance brings us a proven industry leader," said, Joseph Zicherman, PhD - President, Fire Cause Analysis.

During Carol's career at 21<sup>st</sup> Century Insurance, she actively participated in several highly regarded insurance industry committees including: NICB, CCC Information Services and the Insurance Fraud Advisory Board. Carol, a Chartered Property Casualty Underwriter (CPCU) is an active member of the El Camino Chapter and she continues to contribute to the claims industry as a committee member of the Combined Claims Conference, one of the industries leading educational conferences.

### **About Fire Cause Analysis**

Fire Cause Analysis has over 30 years of Experience, Knowledge & State of the Art Technology ~ sophisticated, cost effective scientific and failure analysis for the insurance and legal professions. FCA's highly trained certified professionals deliver quality results in all areas of fire investigation, fire protection engineering, forensic engineering and scientific evaluations involving commercial, residential structures and vehicle fires. FCA's scientific and engineering resources compliment our professional investigation teams, enabling FCA to provide clients with unmatched technical depth of any investigation firm of its kind in the country.

Fire Cause Analysis is headquartered at 935 Pardee Street, Berkeley CA, 94710

800.726.5939

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([www.fcafire.com](http://www.fcafire.com))